



NEWS @ THE HUB

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JULY 2026

Janet Long Mall Cottage

- ⇒ Financial Aid
- ⇒ Registrar
- ⇒ Student Accounts

INSIDE THIS ISSUE:

- Student Accounts Hold
- Who To Contact
- Summer & Fall Bills
- Disbursements & Refunds
- Check your email!
- HUB Office Hours
- Address Update
- PA State Grant Applications

Student Account Holds

If you see this message on your my.Eastern.edu account:

Student Accounts HOLD

There is an outstanding balance due on your student account. Click [here](#) to review the balance. Click [here](#) to pay your balance.

Please click on the Student Account link underneath it and check your Account Activity to see if you have a balance due. **If you have questions about the Student Account hold, please contact Student Accounts at student.accounts@eastern.edu.**

Who To Contact

Student Accounts Office- Questions regarding a balance due, payment plans, payment arrangements, refunds, student account hold, payments

Financial Aid Office- Questions regarding Satisfactory Academic Progress (SAP), financial aid packages, aid adjustments, student loans, FastPass Awards

Registrar's Office- Questions regarding transcripts, degree audits, major/minor changes, dropping or withdrawing from classes, enrollment verification

Summer & Fall Bills

Summer 2026 & Fall 2026 bills and [payment plans](#) are now available on your my.Eastern.edu account. **Please pay careful attention to the due dates on the top of each billing statement.** Please monitor your EU email for important notifications and reminders from Student Accounts, Financial Aid, and the Registrar's Office.



www.eastern.edu



CHECK YOUR EMAIL EARLY & OFTEN!!

Financial Aid, Student Accounts & The Registrar will communicate important information regarding your account via your Eastern email. Don't miss out on important information or reminders that might affect your account!



Summer Office Hours:

Monday-Thursday-
9am- 5pm;

Friday- 9am- 2pm

Financial Aid–

finaid@eastern.edu
or 610-225-5102

Registrar–

registrar@eastern.edu or
610-341-5853

Student Accounts–
[student.accounts@](mailto:student.accounts@eastern.edu)

[eastern.edu](mailto:student.accounts@eastern.edu) or
610-341-5831

Disbursements & Refunds

The Summer 2026 Reporting Term disbursement date is July 21, 2026 (this applies to all students in all programs). This is the date that summer financial aid will be applied to your summer bill, assuming you have completed all the necessary steps as outlined on the Financial Aid Checklist of your myEastern account, including Plaid Identity Verification. **Approximately ten business days AFTER July 21, any credit due to you will be issued via a paper check or electronic refund by the Student Accounts Office.** We strongly encourage students to sign up for an electronic refund by following these steps:

Step #1: Log into my.eastern.edu

Step #2: Click on Student Accounts

Step #3: Click on Banking Information

Step #4: Click on Add an Account

Step #5: Fill in the information for Reimbursement, Refunds & Payments

Signing up for an electronic refund will help you receive your refund quicker as the funds will be deposited into the bank account of your choosing. If you have already signed up for an electronic refund during a previous semester, you do not need to sign up again. If there has been any change to your bank account information, please follow the steps above to update your myEastern account accordingly. You can also find this information here- [Financial Aid Disbursements and Refund Information](#).

DO NOT COMPLETE ANY GOOGLE FORM THAT ASKS YOU FOR YOUR PASSWORD, SSN, OR BANK INFORMATION- THESE ARE SCAM EMAILS! All legitimate emails regarding disbursements and refunds will come from finaid@eastern.edu, donotreplyfa@eastern.edu, student.accounts@eastern.edu, donotreplysa@eastern.edu, and donotreplyap@eastern.edu and will direct you to my.Eastern.edu to make any updates to your account.

Address Update

Updating your address is now easier than ever. Students can now update their address directly through MyEastern.

To update your address:

Log in to MyEastern.

Look for the Students card.

Click Student Planning.

Select User Options.

Click User Profile.

Select "Add New Address" and enter your updated information.

Questions? Please reach out to registrar@eastern.edu.

PA State Grant Applications

Don't forget– the Summer PA State Grant applications are still available online at PHEAA.org.

The Summer State Grant application deadline is

September 1, 2026. If you are a resident of PA and

will be an Undergraduate student pursuing your first Associate or Bachelor's degree, please make sure to complete the application as soon as possible in addition to completing your 25-26 FAFSA and 26-27 FAFSA at StudentAid.gov.

